

CIN: U74899DL2000PLC104956 Regulated by the National Housing Bank 117, South Ex. Plaza - II, 209 Masjid Moth, New Delhi 110049 T+91 11 41004035/36

INTERNAL GUIDELINES ON CORPORATE GOVERNANCE

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1. REGULATORY FRAMEWORK

In terms of Paragraph 55 of Reserve Bank of India (RBI) vide its Master Direction – Non-Banking Financial Company – Housing Finance Company (Reserve Bank) Directions, 2021, dated 17th February, 2021, as amended from time to time (herein after referred as "RBI Master Directions") has prescribed to frame Internal Guidelines on Corporate Governance by Housing Finance Companies. The line with the aforesaid requirement the Board of Directors of Saral Home Finance Limited ("Company") has adopted the Internal Guidelines on Corporate Governance.

These Guidelines outline the current Corporate Governance practices of the Company.

2. PREAMBLE

Saral Home Finance Limited (hereinafter 'the Company') believes that a good corporate governance system is necessary to ensure its long-term success. The Company ensures good governance through the implementation of various effective policies and procedures, which is mandated and reviewed by the Board or the Committees of the members of the Board in regular intervals.

The objective of the Corporate Governance Policy ('Policy') is to ensure compliance with legal requirements and set standards for Corporate Governance so that concerned officers act in accordance with the highest standards of governance while working for and on behalf of the Company and to elaborate on the provisions of applicable law governing information for shareholders. The stakeholders are expected to read and understand these guidelines to uphold these standards in day-to-day activities and comply with all applicable policies and procedures.

The purpose of this policy is to frame internal guidelines on Corporate Governance. This Policy shall lay down the detailed procedures for the implementation of the said guidelines in order to comply with the directions issued by the National Housing Bank ("NHB") in this regard.

3. BOARD OF DIRECTORS

Considering the need for professional experience in managing the affairs of the HFCs, at least one of the directors shall have relevant experience of having worked in a bank/ NBFC/ HFC.

The Board of Directors along with its Committees shall provide leadership and guidance to the Company's management and direct, supervise and control the performance of the Company. The Board shall periodically review Compliance Reports of all laws applicable to the Company prepared by the Company as well as steps taken by the Company to rectify instances of noncompliance, if any.



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Board Composition

The number of Directors shall not be less than three and not more than fifteen as per provisions of Companies Act 2013 and Articles of Association of Company. The Company's Board shall have an optimum combination of Executive, Non- Executive, Nominee and Independent Directors in line with the requirements of the provisions of the Companies Act, 2013, the Articles of Association of the Company.

Appointment of Directors

- 1)Director(s) shall be appointed as per the applicable provisions of the Companies Act 2013 and rules made there under as well as the applicable NHB regulations.
- 2)All the Directors on the Board shall fulfil the fit and proper criteria as laid down under the Company's Policy on fit and proper criteria for the Directors formulated as per NHB Directions.
- 3)Upon appointment, the Director shall execute a Deed of covenant with the Company as per the format prescribed under the Company's Policy on fit and proper criteria for the Directors formulated as per NHB Directions.
- 4)The Company shall upon appointment of an Independent Director, issue a formal letter of appointment outlining his/her terms of appointment, role, responsibilities, duties. etc.
- 5)The appointment/re-appointment and the remuneration payable to the Director(s) shall be reviewed by the Nomination and Remuneration Committee and recommended to the Board for approval in accordance with the Company's "Nomination (including Boards' Diversity), Remuneration and Evaluation Policy".

Independent Directors

In terms of RBI Directions RBI/2020-21/73DOR.FIN.HFC.CC.No.120/03.10.136/dated February 17, 2021, Independent Directors shall not be appointed on the Board more than three NBFCs/ Housing Finance Companies (HFCs) (NBFCs-ML or NBFCs-UL) at the same time, subject to the permissible limits mentioned under Companies Act, 2013. Further, the Board of the HFC shall ensure that there is no conflict arising out of their independent directors being on the Board of another NBFC/ HFC at the same time.

Independent Directors shall be appointed in accordance with the provisions of Companies Act 2013, the Articles of Association of the Company.

Independent Directors shall comply with the provisions specified in Schedule IV to the Companies Act, 2013, Company's Code for Independent Directors and the relevant NHB regulations. They shall be eligible for sitting fees for attending the meetings of the Board, Committees etc., as may be decided by the Board/Nomination & Remuneration Committee from time to time. The sitting fees payable, if any, shall be within the prescribed limits of the Companies Act 2013. Apart from sitting fees, the Independent Directors shall also be eligible for reimbursement of expenses incurred for attending the Board and Committees meetings.



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Board Meetings and Quorum

The Board Meetings of the Company shall be held as per the requirements prescribed under the Companies Act, 2013 and as decided by the Board of Directors. The meetings of the Board shall generally be held at the Company's registered office unless otherwise decided by the Board of Saral Home Finance Limited. The dates of the meetings shall be fixed well in advance. The quorum shall be as per the requirements of the Companies Act, 2013.

Attendance at Board Meetings

The Directors shall strive to attend all meetings of the Board and its Committees. In case a Director is unable to attend specific Board Meeting, he or she shall obtain leave of absence from the Board.

Minutes

The minutes of all meetings of the Board shall be circulated to the Board within such timelines as mentioned in the Companies Act 2013/ NHB Guidelines, if any and other applicable laws and shall be approved in the consequent Board Meeting. Minutes of meetings of Committees of Board shall be placed before the Board.

Fit and Proper Criteria for Directors

The Company shall have a policy put in place for ascertaining the fit and proper criteria at the time of appointment of Directors and on a continuing basis. The Nomination and Remuneration Committee shall review the appointment/re- appointment of Directors considering their qualifications, expertise, track record, integrity and other 'fit and proper' criteria.

- 1) An annual declaration on confirmation in respect of fit and proper criteria in the format prescribed under the Company's Policy on fit and proper criteria for the Directors formulated in terms of applicable NHB Guidelines shall be furnished by the Directors.
- 2) A declaration of independence in terms of Section 149(7) of the Companies Act, 2013 shall be furnished by the Independent Directors every financial year or whenever there is any change in the circumstances that affect their status as an Independent Director.
- 3) Disclosure of interest in other entities as per section 184 of the Companies Act 2013 shall be furnished by all the Directors every financial year or whenever there is any change in such interest.

Loans and advances to Directors

The loans and advances, if any, to the directors or their relatives, any firms/companies in which directors or their relatives are interested shall be governed by the provisions of the Companies Act read with the rules, RBI/NHB Master Directions, RBI Scale Based Regulations and such other



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applicable statutory or regulatory guidelines.

4. INFORMATION TO BE PLACED BEFORE BOARD AND ITS COMMITTEES

To enable the Board members to discharge their responsibilities effectively and take informed decisions, detailed agenda papers, with explanations on each item, shall be sent to each Director well in advance of the Board and its Committee meetings as per Companies Act, 2013 and other Applicable Laws. All the items on the agenda shall be discussed in detail, during the Board and its Committee meetings. The Board members shall have complete access to any information, within the Company. At the meetings, the Board members shall be provided with all the relevant information on important matters affecting the working of the Company as well as the related details that require deliberation by the members of the Board.

5. AGENDA FOR THE MEETING

The agenda for the Board and its Committee meetings shall be sent to the Board members and the Committee members respectively within a reasonable period prior to the Meeting as per Companies Act, 2013 and Secretarial Standard on Meetings of the Board of Directors issued by the Institute of Company Secretaries of India and other Applicable Laws. Each Board member and Committee member as the case may be is free to suggest inclusion of items in the agenda. With the permission of the Chair, each Board member and Committee member is free to raise any matter(s) that is/are not on the agenda of the Board and the Committee Meeting respectively and any other matter can be placed for discussion unless there are any regulatory restrictions. However, with reference to any sensitive matter on the agenda, relevant information can be made available only at the time of the Board Meeting or the Committee meeting.

6. BOARD COMMITTEES

In order to focus on the critical functions of the Company, the Board may constitute such Committees as and when required to ensure smooth functioning of the Company. As of now, the Board has the constituted the following mandatory Committees:

Audit Committee;

Nomination and Remuneration Committee; and

Risk Management Committee;

The terms of reference of the above-mentioned Committees shall be determined by the Board from time to time as per Companies Act, 2013 and other Applicable Laws. Details of the above-mentioned Board Committees are as under:

A. AUDIT COMMITTEE

The Audit Committee constitution and functioning shall follow the provisions of the Companies Act, 2013, NHB guidelines and other Applicable laws. The powers, functions, duties and terms of reference of the Audit Committee shall be comprehensive and include the requirements as set out by Section 177 of the Companies Act, 2013.

The Committee will be vested with necessary powers, as defined in its terms of reference to achieve its objectives.

Composition

The Audit Committee of the Company shall have minimum of three Directors with Independent Directors forming a majority. Also, majority of members of the Audit Committee including its Chairperson shall be persons with ability to read and understand, the financial statement. The Chairman of the Committee, if required shall attend the Annual General Meeting to answer shareholder queries

The Company Secretary of the Company, if any, shall act as secretary to the Audit Committee. The members of the Audit Committee shall meet all applicable legal requirements with respect to independence, financial literacy, accounting or related financial expertise, etc. as required by Companies Act, 2013 and other Applicable Laws. The members of the Audit Committee shall be appointed by the Board of Directors of the Company.

The Audit Committee may invite such of the executives, as it considers appropriate (and particularly the head of the finance function) to be present at the meetings of the Audit Committee. MD & CEO, Chief Financial Officer, a representative of the statutory/Internal auditor may be present as invitees for the meetings of the Audit Committee

Meetings and Quorum

The Audit Committee should meet as and when required and the quorum for the meeting shall be in accordance with the provisions of the SSSHA and Companies Act 2013.

Role of the Committee:

The Audit Committee shall undertake such duties as per the Charter/Terms of Reference approved by the Board and any such duties as may be delegated to it from time to time.

B. NOMINATION AND REMUNERATION COMMITTEE

The Nomination and Remuneration Committee ('NRC') constitution and functioning shall follow the provisions of the Companies Act, 2013 and other Applicable laws. The powers, functions, duties and terms of reference of the Nomination and Remuneration Committee shall be comprehensive and include the requirements as set out by Section 178 of the Companies Act, 2013. The Nomination and Remuneration Committee will be vested with necessary powers, as defined in its terms of reference to achieve its objectives.

Composition

The Nomination and Remuneration Committee of the Board shall have at least three non-executive Directors out of which not less than one half shall be Independent Directors. The Chairperson of the Company whether executive or non-executive may be appointed as member of NRC but shall not act as the Chairperson of the NRC. The Chairman of the NRC if required shall attend the Annual General Meeting of the Company to answer the shareholders' queries.

Meetings and Quorum

The NRC shall meet on need basis. Quorum for the meeting shall be in accordance with the provisions of the SSSHA and / or Companies Act 2013.

Role of Committee

The NRC shall undertake the duties as per the Terms of Reference approved by the Board and any other duties as may be delegated to it from time to time. The NRC shall also ensure fit and proper criteria as required by the Directions issued by the National Housing Bank from time to.

C. RISK MANAGEMENT COMMITTEE

The Risk Management Committee shall be constituted of Board of Directors to manage the integrated risks of the Company. The Risk Management Committee shall identify, review and control key risk areas, across the entire organization. The powers, functions, duties and terms of reference of the Risk Management Committee shall be comprehensive and include the requirements as set out by National Housing Bank or any other laws.

Composition

The constitution and functioning of Risk Management Committee shall be in line with the requirements of the NHB Directions. The Risk Management Committee shall have such number of Directors as may be decided and appointed by the Board from time to time. The Company Secretary of the Company shall act as the secretary to the Risk Management Committee.

Meetings and Quorum

The Risk Management Committee shall meet on need basis. The quorum of Risk Management Committee shall be in accordance with the provisions of Companies Act 2013.

Role of the Committee

The Risk Management Committee shall undertake all such duties as decided and delegated by the Board of Directors to it from time to time.

D. OTHER COMMITTEES:

In addition to the aforesaid Committees, the Company has also constituted various other Committees as per the requirement of the NHB guidelines.

- Assets & Liability Committee.
- IT Strategy Committee; and
- IT Steering Committee.
- ALCO Support Group

ASSET & LIABILITY COMMITTEE

The constitution and functioning of the ALCO shall be in line with the requirements of the NHB Directions. The Committee inter alia, shall monitor the asset liability gap and strategize action to mitigate the risk associated.

Composition

The ALCO Committee shall have such members as approved by the Board of the Company. Generally, it shall comprises of the following members:

Chief Executive Officer

Chief Financial Officer

Chief Risk Officer

Chief Business Officer

Chief Information Officer

Chief Human Resources Officer

Head Treasury

Meetings and Quorum

The ALCO shall meet as an when required. Quorum of ALCO meetings shall be in accordance with the provisions of the as may be decided by the Board of Directors.

Role of the Committee

The Committee shall undertake such duties as per the terms of reference approved by the Board and such other duties as may be delegated to it from time to time. Apart from the above committees, the Board shall constitute such other Committees as may be deemed fit by it, if required.

IT STRATEGY COMMITTEE

The Company shall have in place an IT Strategy Committee as per applicable RBI/ NHB Regulations.

The Composition, Terms of Reference and Frequency of the IT Strategy Committee will be as per applicable guidelines of the NHB/RBI. The Quorum for the Committee shall be in accordance with the provisions of the applicable guidelines of the NHB/RBI.

ROLES & RESPONSIBILITIES

Approving IT Strategy and Policy Documents and ensuring that the management has put an effective strategic planning process in place.

Guide in preparation of IT Strategy and ensure that the IT Strategy aligns with the overall

Satisfy itself that the IT Governance and Information Security Governance structure fosters accountability, is effective and efficient, has adequate skilled resources, well defined objectives and unambiguous responsibilities for each level in the organization.

Ensure that the RE has put in place processes for assessing and managing IT and cybersecurity risks;

Ascertaining that management has implemented processes and practices that ensure that the IT delivers value to the business.

Ensuring IT investments represent a balance of risks and benefits and that budgets are acceptable.

Monitoring the method that management uses to determine the IT resources needed to achieve strategic goals and provide high-level direction for sourcing and use of IT resources.

Ensuring proper balance of IT investments for sustaining the company's growth and

becoming aware about exposure towards IT risks and controls.

Review, at least on annual basis, the adequacy and effectiveness of the Business Continuity Planning and Disaster Recovery Management of RE.

IT STEERING COMMITTEE

The Company shall have in place an IT Steering Committee as per applicable RBI/ NHB Regulations. The Composition, Quorum, Terms of Reference and Frequency of the IT Strategy Committee will be as per applicable guidelines of the RBI/NHB. The IT Steering Committee shall meet as per applicable guidelines of the RBI/NHB.

ROLES & RESPONSIBILITIES

Assist the ITSC in strategic IT planning, oversight of IT performance, and aligning IT activities with business needs;

Oversee the processes put in place for business continuity and disaster recovery;

Ensure implementation of a robust IT architecture meeting statutory and regulatory compliance; and

Update ITSC and CEO periodically on the activities of IT Steering Committee.

The IT Steering committee members will discuss and set the Priority for different projects / tasks / deliverables.

7. DISCLOSURES TO THE BOARD

The Company shall disclose and provide to the Board including the director all information which is reasonably required for them to carry out their functions and duties as a Director of the HFC and to take informed decisions in respect of matters brought before the Board for its consideration or entrusted to the director by the Board or any committee thereof. The disclosures to be made by the Company to the Directors shall include but not be limited to the following:

Strategic and business plans and forecasts;
Organizational structure and delegation of authority;
Corporate and management controls and systems including procedures;
periodic reviews of performance.

8. REVIEW OF POLICY

The Board or its relevant Committee may review the Policy from time to time as may be required. Changes, if any, shall be effective only upon approval by the Board.